

Certificate III in Community Pharmacy (SIR30116)



Certificate III in Community Pharmacy will allow your staff to develop the skills and knowledge relating to products and services required for effective Community Pharmacy assistance and servicing specific customer needs.

This qualification will enable your staff to assist customers with a variety of specific community pharmacy services including; providing advice and recommending relief from selected symptoms, providing effective quality customer service, performing stock control procedures and maintaining product display, and complying with infection control policies and procedures.

Course Description

This nationally accredited course reflects the role of individuals who apply pharmacy product and service knowledge along with retail skills to provide service to customers in a community pharmacy environment.

Work is undertaken with some autonomy but under the supervision of a pharmacist. The structure of the qualification recognises the diversity of business models that characterise the community pharmacy industry. It support multi-skilling and participation in work teams as appropriate to the size and structure of the business.

Who is the course suited to?

Front of Pharmacy staff and Dispensary staff.

Why study this course?

- To gain knowledge and skills to work effectively in the pharmacy.
- Respond and advise customers on general products.

Benefits to you and your pharmacy

Increase confidence in pharmacy product knowledge to benefit customers.

Our Staff

Our staff are highly qualified industry specialists, with current experience and industry connections. Our staff are dedicated to providing flexible and customised training solutions that are relevant to your business and staff needs, and are committed to delivering training that reflects the skills essential to work within the Community Pharmacy industry.

Delivery

On-the-job: With you, we will negotiate and plan on-the-job training and delivery, customised to meet your business needs. We will provide flexible delivery options that develop the specific skills and knowledge your business requires, ensuring your staff are equipped with practical industry relevant skills.

Fees and Charges

\$2,850*

Recognition of Prior Learning (RPL) is available for all qualifications, the RPL process acknowledges the skills and competencies gained from work experience, prior training and life experiences.

Government funding may be available for training your staff in NSW or QLD. Find information about apprenticeships and traineeships here:

QLD: www.training.qld.gov.au/apprenticeshipsinfo/apprentices/become

NSW: www.australianapprenticeships.gov.au/employer-incentive

Get in touch for more information about RPL, trainee and apprenticeships and government funding.



Certificate III in Community Pharmacy (SIR30116)

Course Completion

19 units (11 core + 8 elective units)

Core Units

SIRCCCS002	Provide and promote services to pharmacy customers
SIRCDIS001	Assist customers with prescriptions
SIRCIND001	Work effectively in a community pharmacy
SIRCIND002	Support the supply of Pharmacy Medicines and Pharmacist Only Medicines
SIRCINF001	Use pharmacy practices for infection control
SIRCPPA005	Assist customers with cough and cold relief products
SIRCPPA006	Assist customers with skin and anti-fungal products
SIRCPPA008	Assist customers with products for gastro-intestinal conditions
SIRCPPA009	Assist customers with allergy relief products
SIRCPPA010	Assist customers with analgesic and anti-inflammatory products
HLTWHS001	Participate in workplace health and safety

Elective Units

SIRXCEG003	Build customer relationships and loyalty
SIRCDIS002	Deliver medicines to customers outside the pharmacy
SIRCDIS003	Assist in dispensing prescriptions
SIRCPPA001	Assist customers with vitamins, minerals and supplements
SIRCPPA002	Assist customers with eye and ear care products
SIRCPPA003	Assist customers with first aid products
SIRCPPA004	Assist customers with oral care products
SIRCPPA007	Assist customers with pregnancy and maternal health products and services
SIRCPPA011	Assist customers with baby and infant care products
SIRCPPA013	Assist customers with smoking cessation products
SIRRINV002	Control stock
SIRXSL002	Follow point-of-sale procedures
SIRRRTF001	Balance and secure point-of-sale terminal

TAFE Pharmacy College

Call 02 6659 3029

www.tafepharmacy.com.au

* March 2017 - subject to change.

RTO: 90010. For the most up-to-date information on courses, fees, recognition of prior learning, student support services, student rights and responsibilities and Department of Education and Communities Code of Conduct please visit www.tafepharmacy.com.au or call 02 6659 3029.