

Certificate II in Community Pharmacy (SIR20116)

Certificate II in Community Pharmacy is an entry-level course, ideal for those either completely or relatively new to the industry.

This qualification will enable your staff to become a Pharmacy Assistant, respond to and assist customers with a defined range of pharmacy products, and accept prescriptions. The course will outline the legislative framework, regulation and protocols that apply to Community Pharmacies, and cover how to operate a point of sale area, maintain stock levels and displays, and organise work areas.

Course Description

Who is the course suited to?

Entry level staff.

Why study this course?

- To gain knowledge and skills to work effectively in the pharmacy.
- Respond and advise customers on general products.

Benefits to you and your pharmacy

Build confidence in assisting pharmacy customers. This nationally accredited course will provide you with the skills and knowledge to work at entry level in a community pharmacy.

Typical functions within the community pharmacy industry at this level include serving and interacting with customers, merchandising products and controlling stock, understanding the product range and the roles and responsibilities of pharmacy assistants and pharmacists, communicating with customers to identify needs and provide appropriate product advice and/or referral.

Our Staff

Our staff are highly qualified industry specialists, with current experience and industry connections. Our staff are dedicated to providing flexible and customised training solutions that are relevant to your business and staff needs, and are committed to delivering training that reflects the skills essential to work within the Community Pharmacy industry.

Delivery

On-the-job: With you, we will negotiate and plan on-the-job training and delivery, customised to meet your business needs. We will provide flexible delivery options that develop the specific skills and knowledge your business requires, ensuring your staff are equipped with practical industry relevant skills.

Fees and Charges

\$1,425*

Recognition of Prior Learning (RPL) is available for all qualifications, the RPL process acknowledges the skills and competencies gained from work experience, prior training and life experiences.

Government funding may be available for training your staff in NSW or QLD. Find information about apprenticeships and traineeships here:

QLD: www.training.qld.gov.au/apprenticeshipsinfo/apprentices/become

NSW: www.australianapprenticeships.gov.au/employer-incentive

Get in touch for more information about RPL, trainee and apprenticeships and government funding.



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Course Completion

12 units (4 core + 8 elective units)

Core Units

SIRCCCS001	Interact with pharmacy customers
SIRCIND001	Work effectively in a community pharmacy
SIRCINF001	Use pharmacy practices for infection control
HLTWHS001	Participate in workplace health and safety

Elective Units

SIRCPPA001	Assist customers with vitamins, minerals and supplements
SIRCPPA004	Assist customers with oral care products
SIRCPPA006	Assist customers with skin and anti-fungal products
SIRXSL002	Follow point-of-sale procedures
SIRXIND002	Organise and maintain the store environment
SIRRRTF001	Balance and secure point-of-sale terminal
SIRXSL001	Sell to the retail customer
SIRCIND002	Support the supply of Pharmacy Medicines and Pharmacist Only Medicines

TAFE Pharmacy College

Call 02 6659 3029

www.tafepharmacy.com.au

* March 2017 - subject to change.

RTO: 90010. For the most up-to-date information on courses, fees, recognition of prior learning, student support services, student rights and responsibilities and Department of Education and Communities Code of Conduct please visit www.tafepharmacy.com.au or call 02 6659 3029.