

Certificate IV in Community Pharmacy (SIR40116)



Certificate IV in Community Pharmacy is targeted at Pharmacy Managers and Team Supervisors, allowing your staff to develop management and leadership skills and provide specialised support within the Community Pharmacy Industry.

This qualification will enable your staff to maintain store safety and security, coordinate sales and customer service, lead and supervise a staff, coordinate pharmacy merchandise and health promotions, provide specialised pharmacy and health care product advice, assist a pharmacist in dispensary and administration operations, coordinate stock control and the administration of the pharmacy quality program.

Course Description

Who is the course suited to?

Senior Pharmacy staff and Dispensary staff.

Why study this course?

Build knowledge in specialised areas within the pharmacy.

Benefits to you and your pharmacy

Build confidence in managing teams or pharmacy specialist services.

The flexible structure of the qualification recognises the diversity of business models that characterise the community pharmacy industry.

Entry requirements

Preferred pathway: SIR30112 Certificate III in Community Pharmacy, or employment experience in a community pharmacy setting, demonstrating the following skills:

- communicating with customers to identify needs
- accepting and delivering prescriptions to and from customers
- applying current specialised product knowledge to recommend and supply pharmacy products
- operating within the legislative framework, regulation and protocols that apply to community pharmacy
- recognising and acting on situations or requests that require referral to a pharmacist
- merchandising products and performing stock control

Our Staff

Our staff are highly qualified industry specialists, with current experience and industry connections. Our staff are dedicated to providing flexible and customised training solutions that are relevant to your business and staff needs, and are committed to delivering training that reflects the skills essential to work within the Community Pharmacy industry.

Delivery

On-the-job: With you, we will negotiate and plan on-the-job training and delivery, customised to meet your business needs. We will provide flexible delivery options that develop the specific skills and knowledge your business requires, ensuring your staff are equipped with practical industry relevant skills.

Fees and Charges

\$3,000*

Recognition of Prior Learning (RPL) is available for all qualifications, the RPL process acknowledges the skills and competencies gained from work experience, prior training and life experiences.

Government funding may be available for training your staff in NSW or QLD. Find information about apprenticeships and traineeships here:

QLD: www.training.qld.gov.au/apprenticeshipsinfo/apprentices/become

NSW: www.australianapprenticeships.gov.au/employer-incentive

Get in touch for more information about RPL, trainee and apprenticeships and government funding.

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Course Completion

14 units (3 core + 11 elective units)

Pre-requisite for entry – completed Certificate III in Community Pharmacy OR relevant industry experience as a community pharmacy assistant in a job role that has involved the application of skills and knowledge described in core units of competency from Certificate III in Community Pharmacy AND have a statement of attainment for SIRCIND002 Support the supply of Pharmacy Medicines and Pharmacist Only Medicines.

Core Units

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|------------|---------------------------------------------------------------------|
| BSBLDR403 | Lead team effectiveness |
| HLTWHS003 | Maintain work health and safety |
| SIRCCPM001 | Assist in managing Pharmacy Medicines and Pharmacist Only Medicines |

Elective Units

| | |
|------------|---------------------------------------------------------------------------------|
| SIRCCPM002 | Coordinate a pharmacy quality system |
| SIRCCPM003 | Lead and develop pharmacy teams |
| SIRCCPM004 | Manage pharmacy sales and service delivery |
| SIRCCPM005 | Manage pharmacy premises, equipment and merchandise |
| SIRCCPM006 | Develop a pharmacy product and service range |
| SIRCDIS002 | Deliver medicines to customers outside the pharmacy |
| SIRCDIS003 | Assist in dispensing prescriptions |
| SIRCDIS004 | Assist in preparing dose administration aids |
| SIRCDIS005 | Assist in preparing extemporaneous prescriptions |
| SIRCDIS006 | Maintain dispensary stock |
| SIRCDIS007 | Administer dispensary computer system and claims |
| SIRCDIS008 | Coordinate service to residential care facilities |
| SIRCHCS003 | Test blood pressure and advise on self-monitoring |
| SIRCHCS004 | Test blood glucose and advise on equipment and services for diabetes management |
| SIRCINF001 | Use pharmacy practices for infection control |
| SIRRINV002 | Control stock |
| SIRCPPA001 | Assist customers with vitamins, minerals and supplements |
| SIRCPPA007 | Assist customers with pregnancy and maternal health products and services |
| SIRCPPA012 | Assist customers with asthma-care aids and equipment |
| SIRCPPA013 | Assist customers with smoking cessation products |

TAFE Pharmacy College

Call 02 6659 3029

www.tafepharmacy.com.au

* March 2017 - subject to change.

RTO: 90010. For the most up-to-date information on courses, fees, recognition of prior learning, student support services, student rights and responsibilities and Department of Education and Communities Code of Conduct please visit www.tafepharmacy.com.au or call 02 6659 3029.