



Diploma of Retail Leadership (SIR50116)

Diploma of Retail Leadership is a specialised course for retail managers and supervisors.

Develop skills and knowledge for higher management positions. This course is for those who are providing support to senior management in a community pharmacy or for those who are responsible for managing a community pharmacy.

Course Description

This qualification provides the skills and knowledge required by those who hold or wish to hold higher management positions. It applies to those who are providing support to senior management in a larger retail or wholesale outlet or who are responsible for managing a retail store. This course will increase understanding and competencies in dealing with large numbers of staff in different sections and locations, as well as understanding and use of large stock, reports and planning.

Who is the course suited to?

Retail Managers and Supervisors.

Why study this course?

To learn tools to manage teams and build sales.

Benefits to you and your pharmacy

This course will increase skills and confidence for staff who manage and supervise your team.

Entry requirements

Entry to this qualification is open to individuals who:

- have achieved a Certificate IV in Retail Management or
- have relevant industry employment experience in a job role that has involved the application of skills and knowledge described in core units of competency from the SIR40316 Certificate IV in Retail Management.

Our Staff

Our staff are highly qualified industry specialists, with current experience and industry connections. Our staff are dedicated to providing flexible and customised training solutions that are relevant to your business and staff needs, and are committed to delivering training that reflects the skills essential to work within the Community Pharmacy industry.

Delivery

On-the-job: With you, we will negotiate and plan on-the-job training and delivery, customised to meet your business needs. We will provide flexible delivery options that develop the specific skills and knowledge your business requires, ensuring your staff are equipped with practical industry relevant skills.

Fees and Charges

\$4,600*

Recognition of Prior Learning (RPL) is available for all qualifications, the RPL process acknowledges the skills and competencies gained from work experience, prior training and life experiences.

Get in touch for more information about RPL, trainee and apprenticeships and government funding.



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Course Completion

Core Units

SIRRSTR001	Undertake strategic planning in retail
SIRXCHA002	Lead the change process
SIRXMGT003	Provide leadership to others
SIRRRTF003	Drive retail profitability

Elective Units

Elective units can be arranged with the individual learner and their workplace.

TAFE Pharmacy College

Call 02 6659 3029

www.tafepharmacy.com.au

* March 2017 - subject to change.

RTO: 90010. For the most up-to-date information on courses, fees, recognition of prior learning, student support services, student rights and responsibilities and Department of Education and Communities Code of Conduct please visit www.tafepharmacy.com.au or call 02 6659 3029.